

WELCOME - HOUSEKEEPING

Thank you for joining us this evening.

This meeting is being recorded.

Please note, the camera, microphone, and reactions are disabled for this meeting.

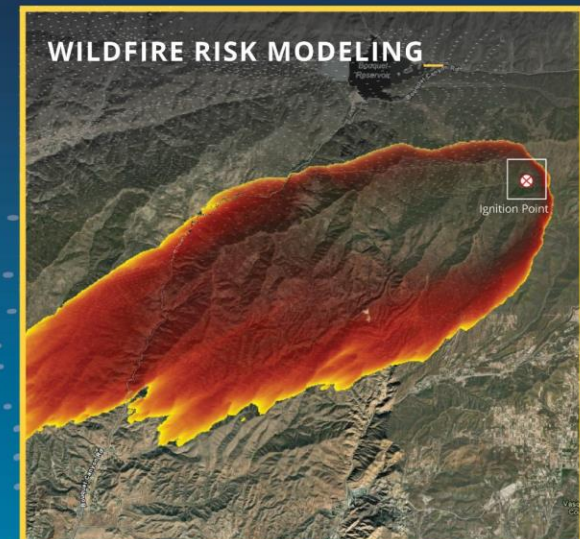
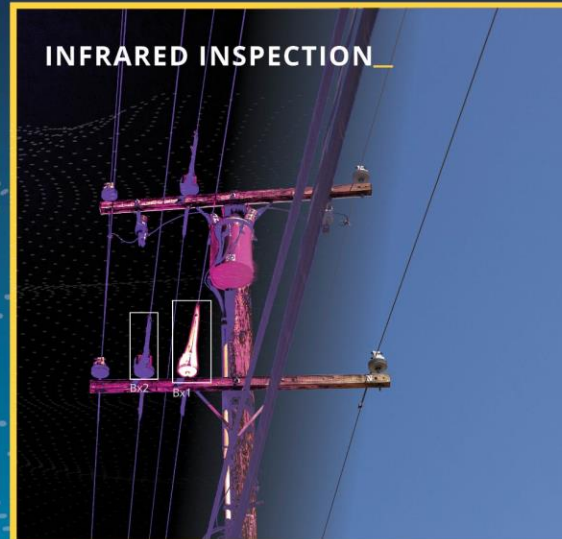
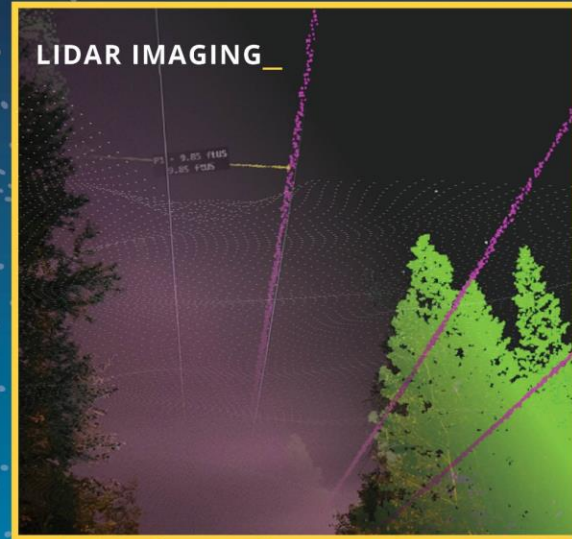
To add closed captioning, please click the three dots found at the top right of the tool bar. In the dropdown menu, select turn on live captions.

To submit a question, use the **Chat window** throughout the session.

Please only submit questions that are relevant to the presentation and topics being presented.

OUR COMMITMENT TO CALIFORNIA

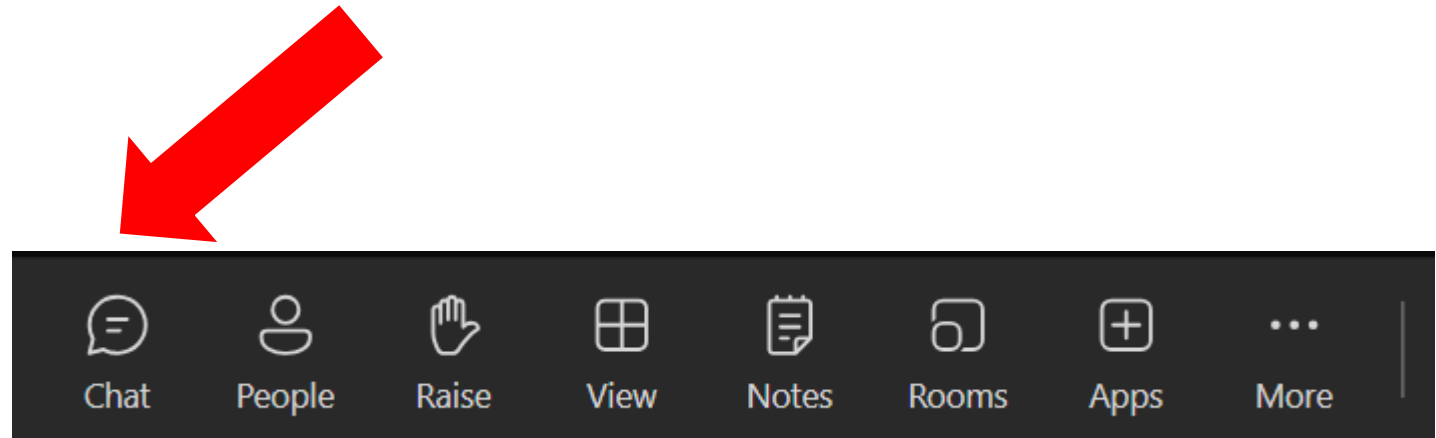
KEEPING OUR COMMUNITIES SAFE FROM WILDFIRES



HOW TO SUBMIT A QUESTION

You can submit a question using the **Chat window** throughout the session.

Please only submit questions that are relevant to the presentation and topics being presented.



PRESENTERS



Carolyn Sims
Senior Manager
Community & Climate Equity



Craig Hart
Principal Manager
Wildfire Safety



Ryan Bullard
Senior Manager
PSPS Support & Accessibility

LOCAL PUBLIC AFFAIRS



Dave Ford
Government Relations Manager
Los Angeles County



Jeremy Goldman
Government Relations Manager
Riverside County



Melissa Boyd
Government Relations Manager
San Bernardino County



Jessica Fernandez
Senior Manager
Orange County



Natalie Yanez
Government Relations Manager
Santa Barbara County



Andrew Thomas
Government Relations Manager
Ventura County



Brian Thoburn
Government Relations Manager
Fresno, Madera, Tulare County



Matthew Paruolo
Government Relations Manager
Inyo, Mono, Tuolumne County



Calvin Rossi
Government Relations Manager
Kern County

A MESSAGE FROM OUR LEADERSHIP



Raymond Fugere
Director
Wildfire Safety

AGENDA

- Welcome
- SCE's Wildfire Mitigation Activities
- Reducing the Need for PSPS
- Customer Outreach, Programs, and Resources
- Q&A

SCE SERVICE AREA & HIGH FIRE RISK AREAS



50,000 SQ. MI.
of SCE service area
across southern,
central and coastal
California

14,000 SQ. MI.
of high fire risk
areas



51,000 MI.
of SCE overhead
distribution and
transmission lines

14,000 MI.
in high fire risk areas

Counties with high fire risk area served by SCE

Fresno
Inyo
Kern
Los Angeles
Mono
Orange
Riverside
San Bernardino
Santa Barbara
Tulare
Ventura



5M
customer accounts
or 15M residents in
SCE's service area

1.3M
customer accounts
or 3.9M residents
served by circuits in
high fire risk areas

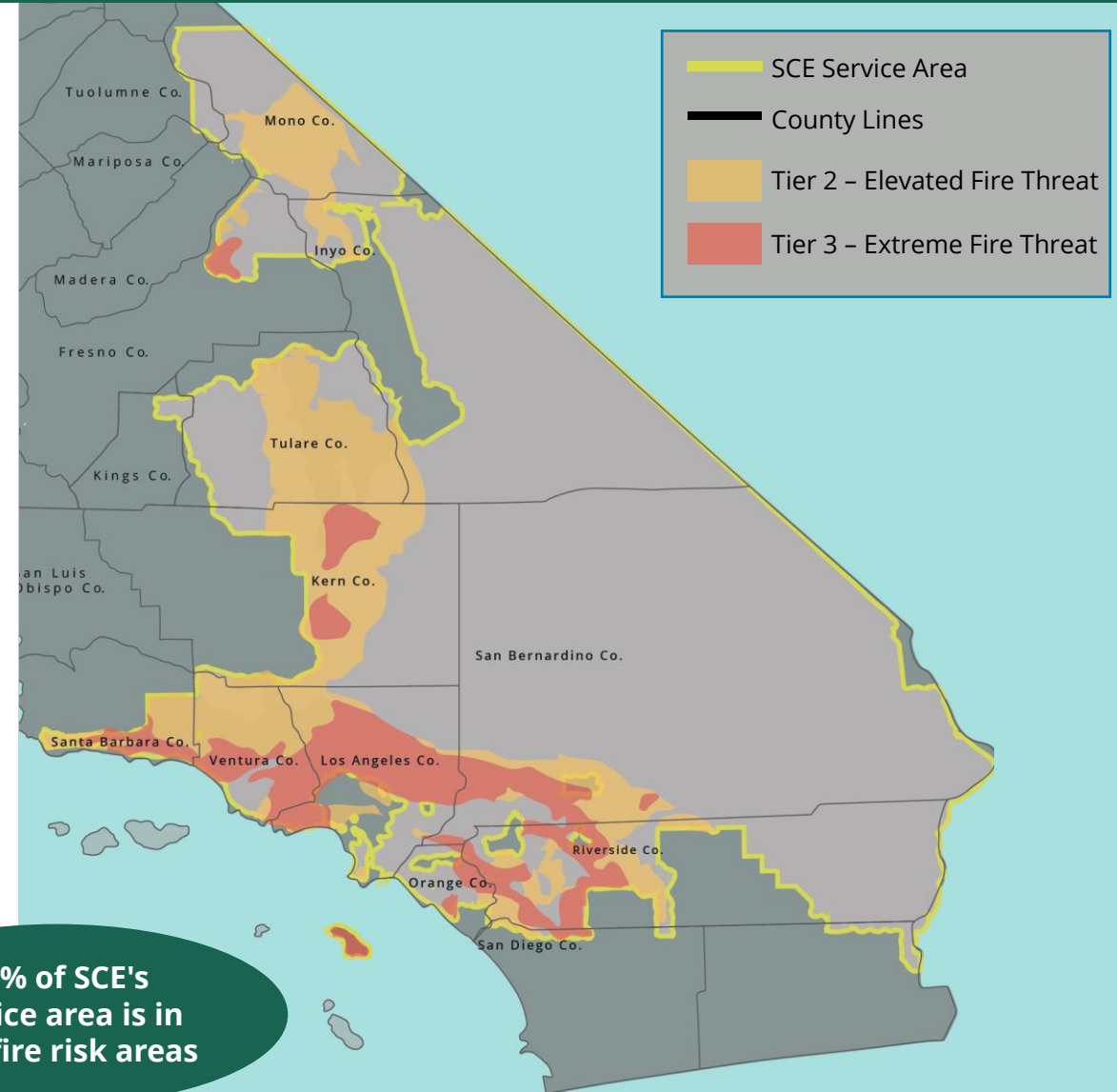


1.4M
power poles and towers

311,000
in high fire risk areas

Counties with no or limited high fire risk areas served by SCE

Imperial
Kings
Madera
Tuolumne



**27% of SCE's
service area is in
high fire risk areas**

OUR WILDFIRE MITIGATION PLAN



Grid Hardening

Improving the electrical system to make the grid more resilient in high fire risk areas, improving reliability and reducing wildfire risk



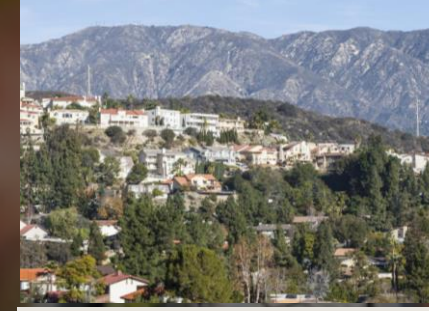
High Fire Risk Inspections

Annually inspect equipment in high fire risk areas for any needed maintenance, repair or replacement, prioritizing the highest-risk structures



Vegetation Management

Annually inspect, trim and remove trees to prevent vegetation from coming into contact with electrical equipment and potentially sparking a fire



Public Safety Power Shutoffs

Tool of last resort to protect our communities from the threat of wildfire, where we temporarily shut off power to prevent our electric system from becoming the source of an ignition



Situational Awareness

Using a dense network of weather stations and wildfire cameras to monitor location-specific, real-time conditions that help inform operational decision-making

HARDENING ELECTRIC GRID & INFRASTRUCTURE



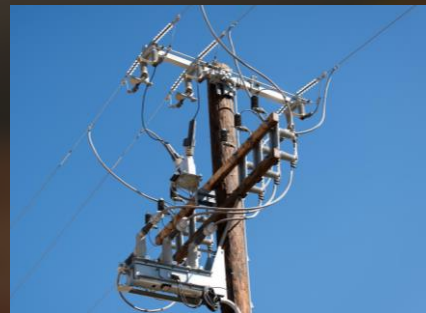
COVERED CONDUCTOR

Replacing bare wire with covered conductor to reduce faults and ignition risk from contact from objects as well as safely raise windspeed thresholds for PSPS in targeted areas. About ~5,700 miles of covered conductor installed since 2018



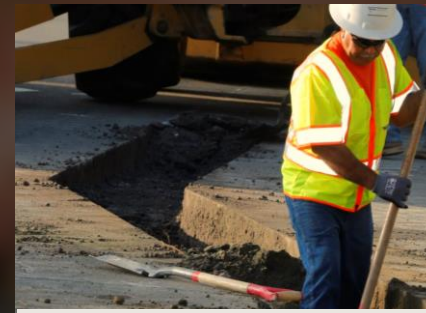
FIRE-RESISTANT POLES

Installing mix of composite poles and wooden poles with fire-resistant wrap to reduce risk of damaged poles during an emergency



PROTECTIVE DEVICES

Installing fast-acting fuses and using faster grid protection settings to interrupt electric current more quickly when there's an electrical fault and remote-controlled sectionalizing devices to segment and isolate portions of circuits during PSPS events.



TARGETED UNDERGROUNDING

Undergrounding in targeted high fire risk areas based on risk criteria and feasibility, nearly eliminating wildfire and PSPS risks associated with electric facilities. About 26 miles of undergrounding completed since 2021.



RAPID EARTH FAULT CURRENT LIMITER (REFCL)

Deploying REFCL technology more widely. REFCL detects when a single power line has fallen to the ground and almost instantly reduces energy released.

PARTNERING WITH LOCAL FIRE AGENCIES

UNIQUE NIGHT-TIME FIREFIGHTING CAPABILITY



- Year-round support for the quick reaction force of aerial firefighting assets in SCE's service area, including the world's largest helitankers
- Continued partnerships with Orange, Los Angeles and Ventura county fire agencies
- All jurisdictions in SCE's service area can request the support of the quick reaction force

REDUCING WILDFIRE RISK & PSPS IMPACTS – BY THE NUMBERS

SCE has reduced the probability of catastrophic¹ wildfires associated with its equipment by about **85-88%** since 2018

~5,700 MILES
OF COVERED CONDUCTOR



2 MILLION+
TRIMS AND REMOVALS



1 MILLION+
HFRA INSPECTIONS



1,740+
WEATHER STATIONS

190+
HD CAMERAS



Completed in high fire risk areas since 2018

IMPROVED PSPS EXECUTION & CUSTOMER SUPPORT



- **92%** less PSPS outage time in 2023 compared to 2020²
- Community Resource Centers and Community Crew Vehicles available
- Customer programs such as Critical Care Back-up Battery

QUICK REACTION FORCE HELPING SUPPRESS FIRES



In 2023:

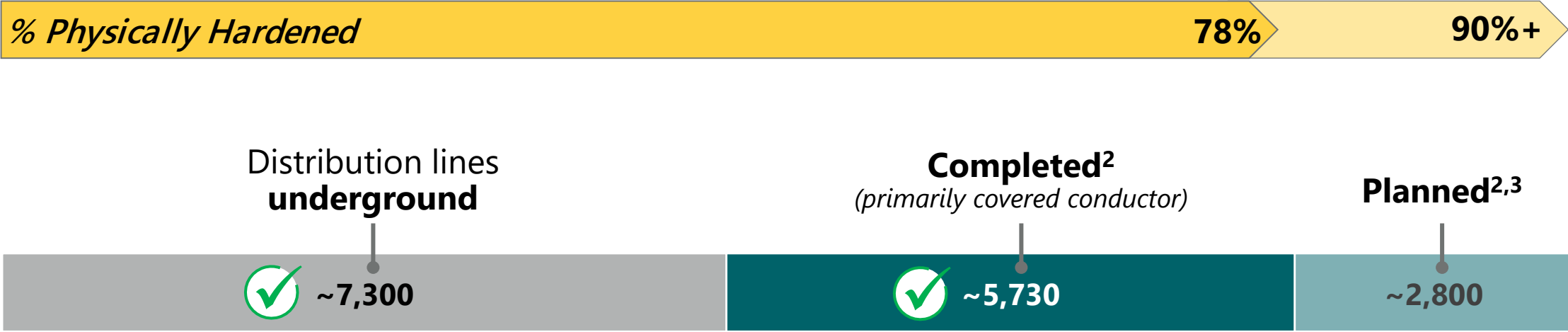
- Responded to **64** unique fires in SCE's service area
- Dropped **839,901** gallons of water (295,402 gallons at night)
- Dropped **95,470** gallons of fire retardant at night

1. A wildfire directly causing one or more deaths, damaging or destroying more than 500 structures, or burning more than 140,000 acres of land

2. ~22M customer minutes of interruption in 2024 compared to ~268M in 2020, not normalized for weather

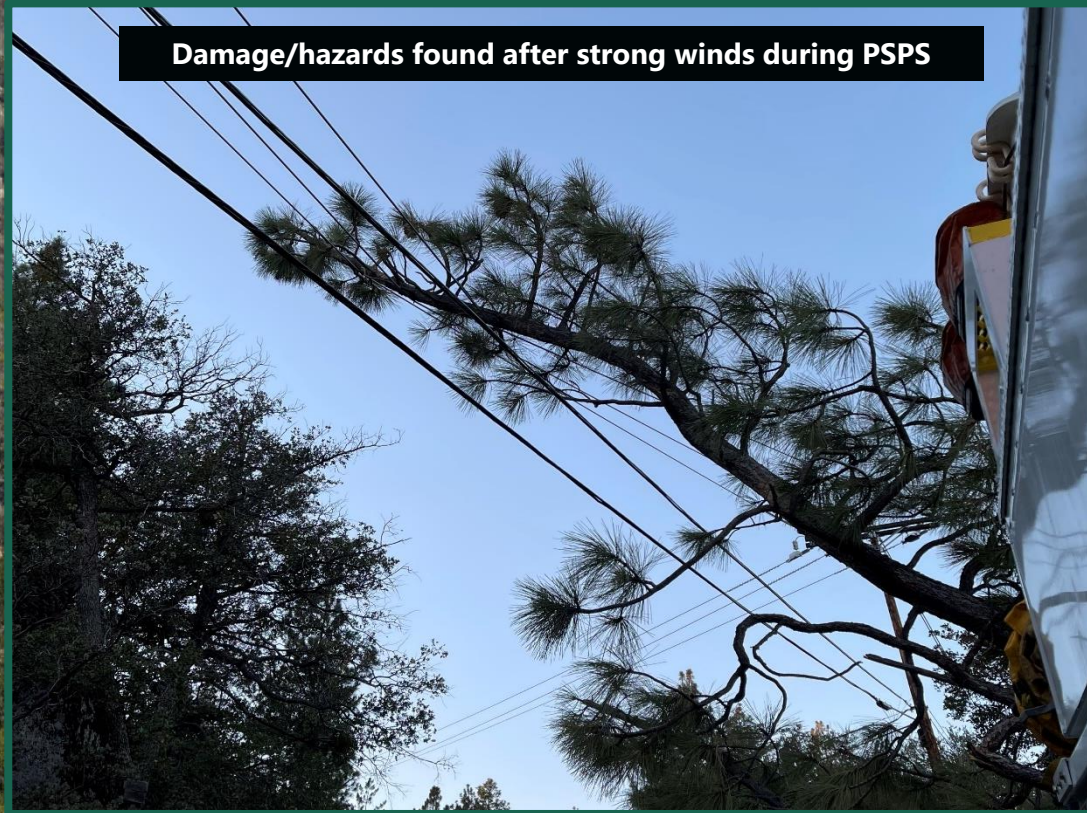
BY END OF 2025, SCE EXPECTS TO BE APPROACHING 90% OF TOTAL DISTRIBUTION LINES IN HFRA HARDENED¹

Hardening Status of Total Circuit Miles of Distribution Lines in SCE's High Fire Risk Area



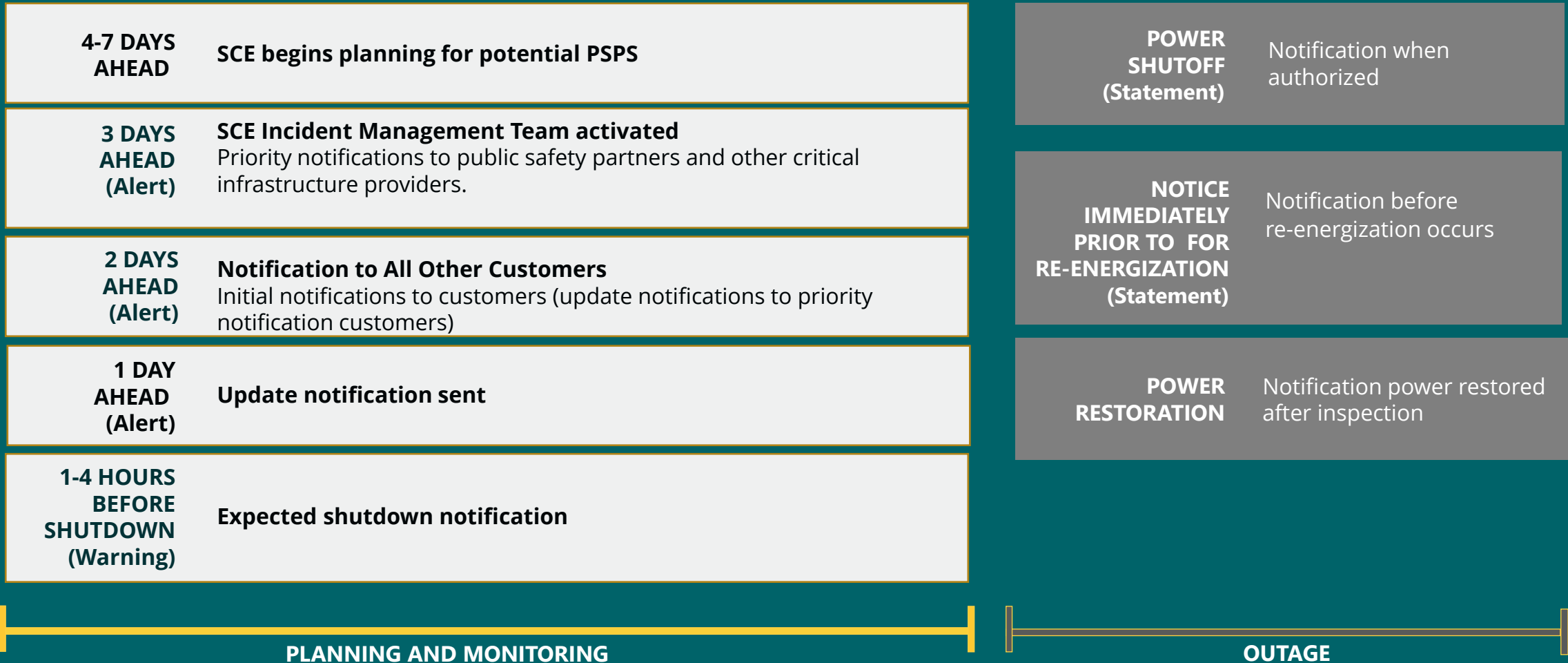
1. Refers to circuit miles of overhead distribution infrastructure in SCE's high fire risk areas (HFRA)
2. Includes covered conductor and undergrounding as of 3/31/24
3. 2025-2028 is subject to regulatory approval. SCE has requested funding for ~1,830 miles during 2025-2028 in its 2025 GRC

PUBLIC SAFETY POWER SHUTOFFS



- **Tool of last resort** used during dangerous fire conditions (high winds and fuels)
- Shutting off lines to prevent a spark from our equipment starting a significant wildfire
- Primarily impacts circuits in high fire risk areas (and circuits connected “downstream” of these circuits)
- Multiple methods used to notify communities, public safety partners, customers and other residents in affected areas before, during and after a shutoff
- Continuing efforts to reduce the frequency, scope, duration and customer impacts of PSPS

PSPS NOTIFICATION TIMELINE



SCE will target the schedule above to notify customers. Sudden onset of hazardous conditions that jeopardize public safety may impact SCE's ability to provide advanced notice to customers. Notifications can be provided via email, text, voice call, and TTY formats and address-level alerts.

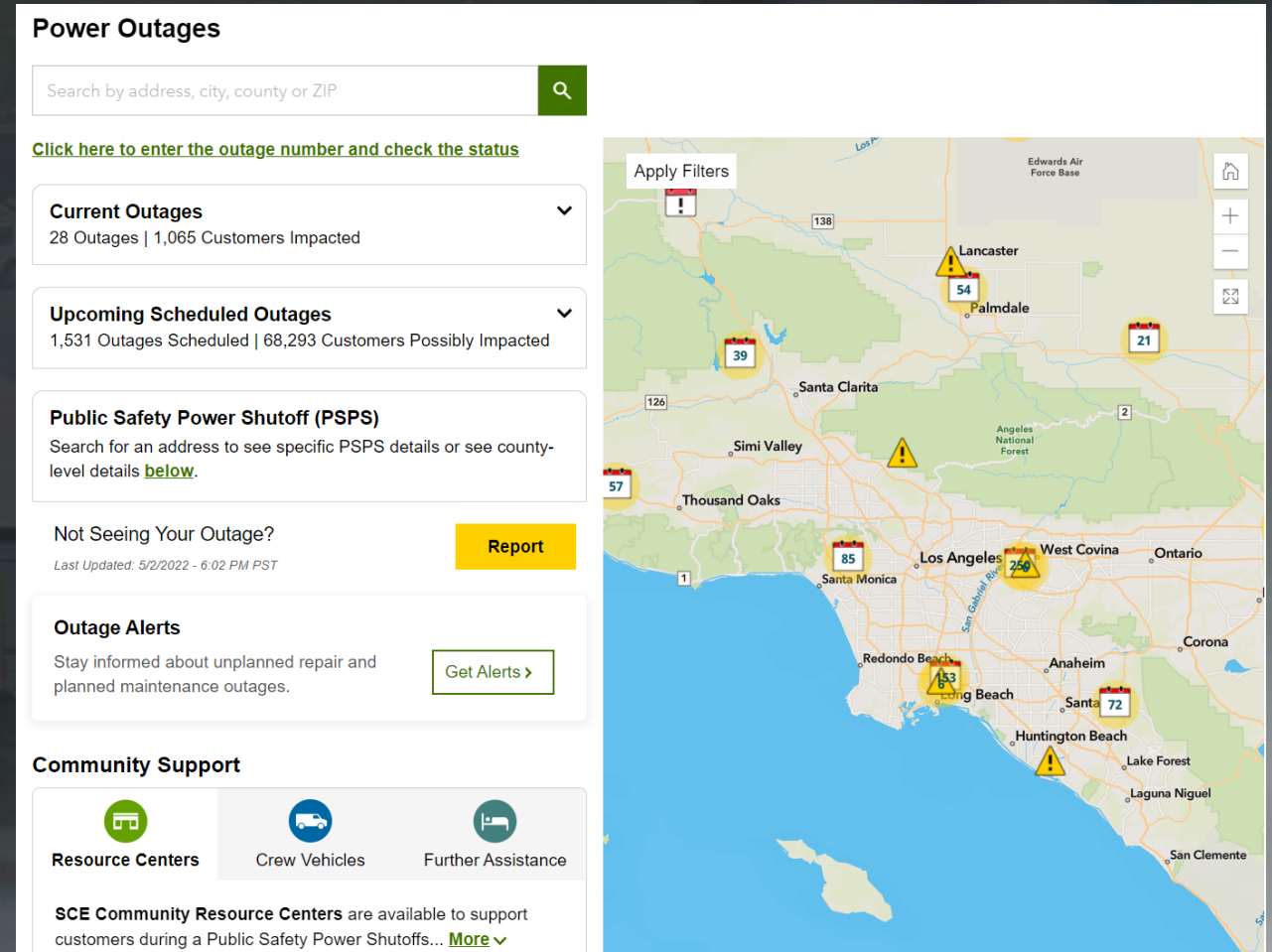
PSPS COMMUNICATIONS

Notifications

- SCE provides PSPS notifications through various communication channels
 - SCE Account Holders (email, text, and voice call)
 - Address Level Alerts
- You can manage your outage notifications and ensure your information is current in the customer preference center.

SCE Outage Map

- Consolidated outage map that incorporates PSPS outages at [sce.com/outagemap](https://www.sce.com/outagemap)



Power Outages

Search by address, city, county or ZIP

[Click here to enter the outage number and check the status](#)

Current Outages ▼
28 Outages | 1,065 Customers Impacted

Upcoming Scheduled Outages ▼
1,531 Outages Scheduled | 68,293 Customers Possibly Impacted

Public Safety Power Shutoff (PSPS)
Search for an address to see specific PSPS details or see county-level details [below](#).

Not Seeing Your Outage? [Report](#)

Last Updated: 5/2/2022 - 6:02 PM PST

Outage Alerts
Stay informed about unplanned repair and planned maintenance outages. [Get Alerts >](#)

Community Support

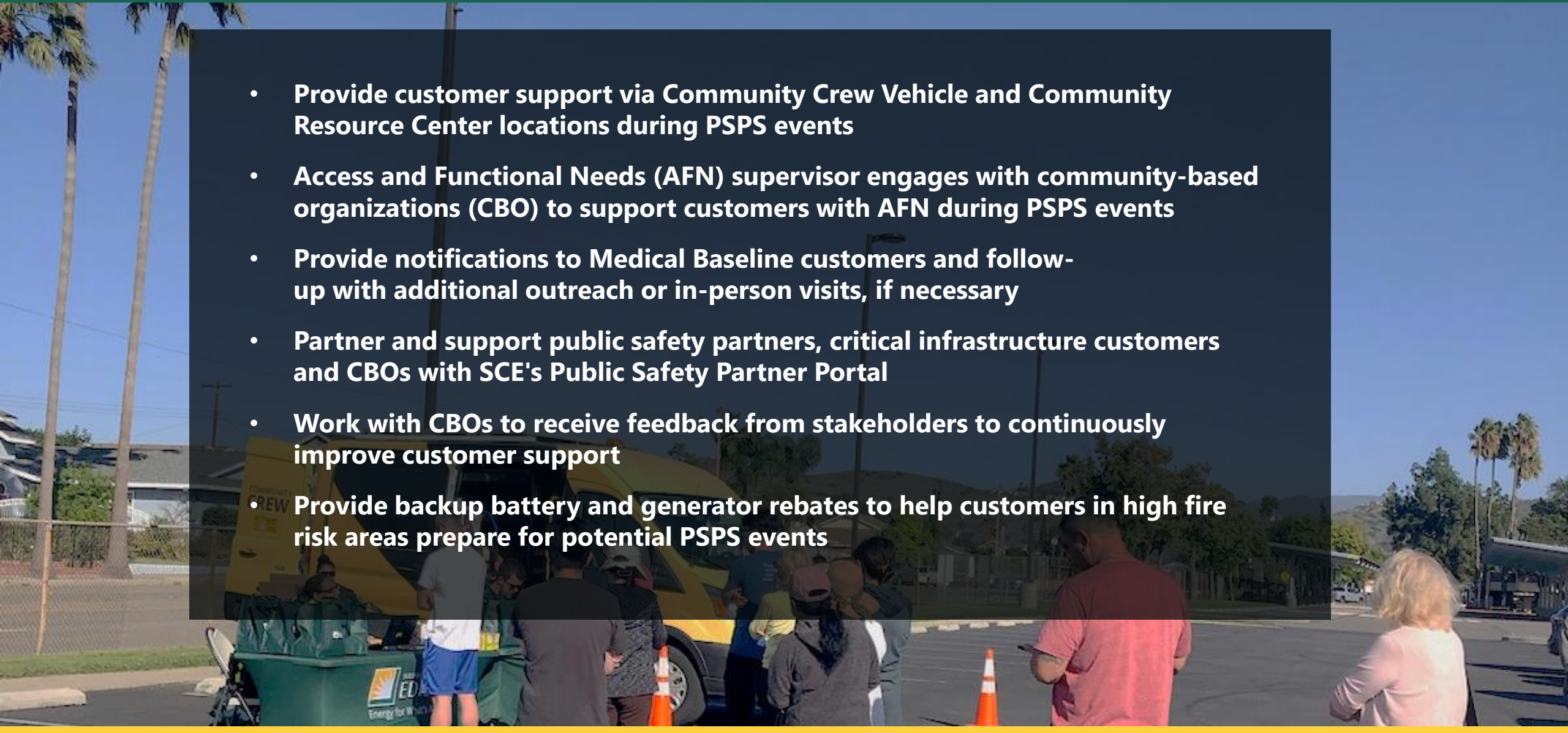
[Resource Centers](#) [Crew Vehicles](#) [Further Assistance](#)

SCE Community Resource Centers are available to support customers during a Public Safety Power Shutoffs... [More >](#)

The map displays a geographical view of Southern California with various cities and counties labeled. Yellow warning icons with exclamation marks are placed on the map to indicate the locations of power outages. Major highways like 5, 10, 15, 210, 5, 10, 15, 210, 5, 10, 15, 210 are also visible.

PSPS OUTREACH & CUSTOMER SUPPORT

- **Provide customer support via Community Crew Vehicle and Community Resource Center locations during PSPS events**
- **Access and Functional Needs (AFN) supervisor engages with community-based organizations (CBO) to support customers with AFN during PSPS events**
- **Provide notifications to Medical Baseline customers and follow-up with additional outreach or in-person visits, if necessary**
- **Partner and support public safety partners, critical infrastructure customers and CBOs with SCE's Public Safety Partner Portal**
- **Work with CBOs to receive feedback from stakeholders to continuously improve customer support**
- **Provide backup battery and generator rebates to help customers in high fire risk areas prepare for potential PSPS events**



PSPS CUSTOMER PROGRAMS & RESOURCES



CUSTOMER RESOURCE CENTERS & COMMUNITY CREW VEHICLES

- Services offered: information, mobile and portable medical device charging, PSPS outage alert enrollment support, access to water, snacks, ice and insulated cold bags for medications
- Additional support for customers with Access & Functional Needs (AFN) including wheelchairs, privacy screens and service animals
- Translations services for over 120 languages including American Sign Language (ASL)



CUSTOMER PROGRAMS

- Specialized referrals for customers with AFN experiencing PSPS through partnerships with foodbanks and 211. Services may include shelf-stable food, hot meal delivery, transportation and/or temporary lodging
- Launch of Disability Disaster Access and Resources (DDAR) in partnership with California Foundation of Independent Living Centers to support customer with AFN.
- Ongoing effort to broaden communications access, including using ASL for marketing videos and PSPS notifications



CUSTOMER RESILIENCY EQUIPMENT

- Critical Care Backup Battery (CCBB) program provides eligible customers with a portable backup battery to power a medical device during a PSPS event
- Launched In-Event Loan Battery Pilot to support customers during PSPS activation that have not enrolled in CCBB.
- Rebates on portable batteries and generators for customers residing in high fire risk areas on marketplace.sce.com

CARE AND FERA: RATE DISCOUNT PROGRAMS



CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

- CARE reduces energy bills for qualified households by about 30%
- To be eligible, customers must participate in an eligible public assistance program (e.g., Medi-Cal, CalFresh, & WIC) or
- Meet income guideline qualifications (up to 200% of federal poverty guidelines)



FAMILY ELECTRIC RATE ASSISTANCE (FERA)

- FERA reduces electric bills for qualified households by 18%
- To be eligible, customers must meet income guideline qualifications
- Larger households with marginally higher incomes may qualify (up to 250% of federal poverty guidelines for households of 3 or more)



HOW DO I APPLY

- Online at [SCE.com](https://www.sce.com)
- Paper Application
- Over the Phone
- Capitation Agencies

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)



Low Income Home Energy Assistance Program (LIHEAP) Administered by Department of Community Services and Development (CSD), LIHEAP is a Federal low-income home energy assistance, energy crisis intervention, and low-income weatherization program.



Eligible customers may receive funds for home weatherization and/or financial assistance to directly pay their SCE arrearage.



Customers request LIHEAP payment assistance through a Local Service Provider (LSP) who contacts SCE via an Interactive Voice Response system or an online web portal to make online LIHEAP Pledges on behalf of eligible customers.




LIHEAP application can be used as proof of income qualification for Energy Savings Assistance Program (ESA)



ENERGY ASSISTANCE FUND (EAF)

ENERGY ASSISTANCE FUND (EAF)

- Helps income-qualified residential households pay their electric bill
- Maximum of \$200 is available once per 12 months.
- Approximately 10,000 families receive assistance through EAF on an annual basis
- Funded through voluntary donations from SCE employees, shareholders and customers.
- Customers can also support EAF by donating through their SCE monthly bill.
- Visit www.sce.com/EAF.



The flyer features the Southern California Edison logo at the top left, with the text "Energy Assistance Fund (EAF) Financial Assistance When It's Needed Most." to its right. Below the header is a photograph of an elderly woman, a woman, and a young boy looking at a laptop. The main body of the flyer contains a table titled "EAF Maximum Household Income" and several paragraphs of text explaining the program's purpose and requirements. At the bottom, there is a green call-to-action box, logos for United Way and the SCE Energy Assistance Fund, and a copyright notice.

EAF Maximum Household Income
(Based on 2017 50th Percentile Median Income)

Number of Persons in Household	Total Combined Annual Income*
1 - 2	up to \$10,000
3	up to \$12,000
4	up to \$14,000
5	up to \$17,000
6	up to \$19,000
7	up to \$21,000
8	up to \$23,000
Each additional person	\$2,000

Up To \$100 Payments Are Available Now
Based on the actual amount owed, the Energy Assistance Fund offers payments up to \$100 (available once during a 12-month period). To qualify, the following requirements must apply:

- The applicant is a current SCE residential customer
- The applicant's name matches the name on the bill
- The address on the bill is the applicant's primary residence
- The total household income falls within the guidelines provided to the right

*Current gross before federal household income from all sources.
Requests for financial assistance need to be made through a community-based agency. Contact SCE to locate an agency near you. Proof of income will be required.
Note: Energy assistance funds will be available until funds are depleted. Funds are limited.

Learn more about the Energy Assistance Fund or where to apply. Visit sce.com/eaf or call 1-800-205-8596.

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MEDICAL BASELINE ALLOWANCE PROGRAM (MBL)



MEDICAL BASELINE ALLOWANCE PROGRAM (MBL)

- The Medical Baseline Program is **for residential customers who rely on power** to operate medical devices, equipment for certain conditions or who have mobility needs.
- The MBL Program is **NOT an income eligibility program.**
- Customers enrolled in the MBL program receive **additional electricity, per day, at the lowest rate.**
- **Outreach:** CBO/FBO partnerships, IHSS training, email to customers, marketing, bill inserts, tribal engagement, community events



HOW DO I QUALIFY

- Paraplegic, hemiplegic or quadriplegic condition
- Multiple sclerosis with additional heating and/or cooling needs
- Scleroderma with additional heating needs
- Life-threatening illness or compromised immune system, and additional heating and/or cooling are needed to sustain life or prevent medical deterioration
- Asthma and/or sleep apnea
- Motorized wheelchair/scooter
- CPAP or other breathing machines
- Respirator (all types)
- Hemodialysis machine

A complete list can be found on [sce.com/medicalbaseline](https://www.sce.com/medicalbaseline)

Note: Qualifying medical devices include any medical device used to sustain life and require additional energy. Devices are for home-use only. Devices used for therapy generally do not qualify.

MEDICAL BASELINE ALLOWANCE PROGRAM

HOW DO I APPLY

We strive to make applying for MBL as convenient as possible by providing the following options to its customers:

1. **Applying online** at sce.com/mbi; or
 2. **Printing** an application from the website and mailing it in; or
 3. **Calling** the customer service at **1- 800-655-4555** to request an application be mailed
- ✓ Caretakers, family members or agents providing support to qualifying individuals can also assist their clients in applying for the program
 - ✓ Qualified Medical Provider signature is required
 - ✓ Applications for enrollment are processed within 30-days of receipt

The Application Process

Step 1: Qualification **Step 2: Apply** **Step 3: Re-Certification**

1 Submit An Application

- **Enroll Online** For customers who are unable to enroll online, please download the following application, print, and complete pages 1 and 2, and mail the application to SCE *

2 PowerForm Signer Information

Please inform your Medical Professional that he/she will receive an email from SCE requesting signature to process your application. Once you fill out your application, we will email your Medical Professional for his/her signature.

If you are experiencing any technical difficulties, please contact CustomerFeedback@sce.com

Please enter your name and email to begin the signing process.

Customer's Name (As it appears on your bill)

Your Name: *
Full Name

Your Email: *
Email Address

Please provide information for any other signers needed for this document.

Physician, Physician's Assistant, or Nurse Practitioner

Name: *
Full Name

Email: *
Email Address

3 Please Review & Act on These Documents

1. Select Enroll Online

2. Sign Into DocuSign: you will need

- your email address
- your medical provider's email address

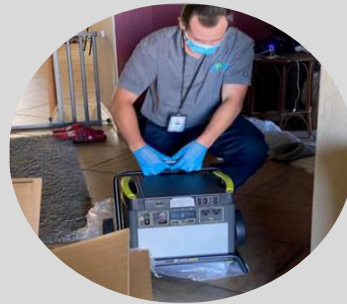
3. Read and accept the electronic disclosure and select continue to launch the MBL application

CRITICAL CARE BACKUP BATTERY PROGRAM



PROGRAM ELIGIBILITY AND OUTREACH

- Customers who are enrolled in SCE's Medical Baseline Allowance and reside in a HFRA are eligible to receive a **free** portable backup battery to temporarily power their medical device in the event of an outage or other type of emergency
- Customers are sent direct mail/email and SCE contractors also perform outbound calls to inform and enroll eligible customers
- SCE contractor will verify eligibility over the phone, determine battery size for customers medical device and schedule to deliver and set up battery free of charge at customer's home



MARKETING EFFORTS AND PROGRAM IMPROVEMENTS

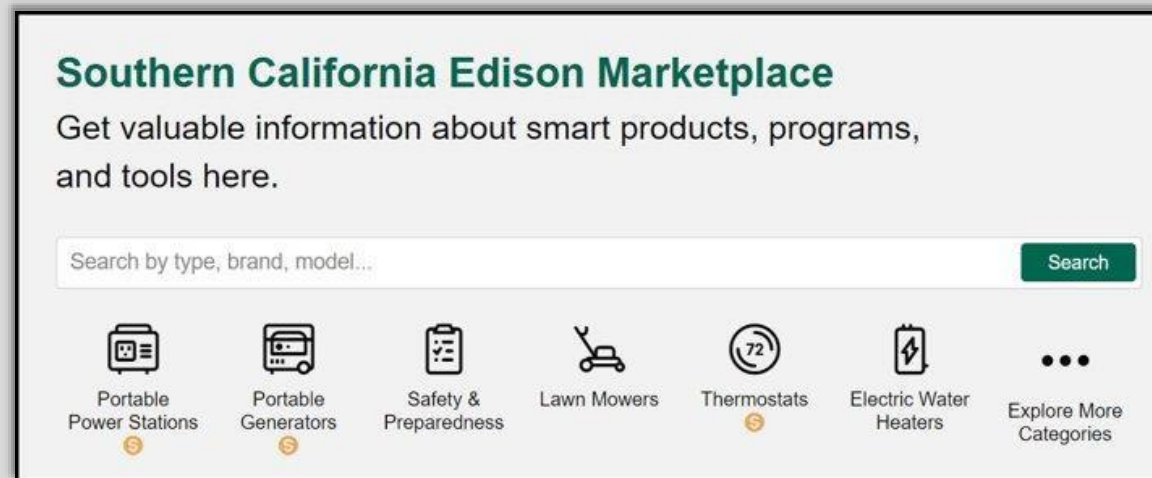
- Expanded program eligibility to all MBL in HFRA (removed CARE/FERA requirement)
- Each month SCE identifies and contact new eligible customers
- Increased program awareness through outreach with other SCE marketing campaigns and through social media apps/platforms
- Conducted 'Door Rings/Knocking' for hard-to-reach contact customers to further increase participation
- Engage with a network of Community Based Organizations to (CBOs) to help educate community members about the program
- Regularly meet with IOUs to better align program offerings across the state and share best practices

PORTABLE POWER STATION AND GENERATOR REBATES/SCE MARKETPLACE



SCE MARKETPLACE

- SCE Marketplace offers rebates to HFRA* customers who purchase a resiliency product
- Portable Power Stations: Receive up to \$150 rebate, 5x per service account
- Portable Generators: Receive up to \$600 rebate, 1x per service account**



Website: <https://marketplace.sce.com/>

* Tier 3 or Tier 2 HFRA/HFTD CPUC Fire Map: <https://ia.cpuc.ca.gov/firemap/>

** Rebates up to \$600 are for CARE, FERA, or MBL customers; all other HFRA customers qualify for \$200 rebate

Website: [sce.com/wildfire](https://www.sce.com/wildfire)
Energized by Edison Stories & Videos: [edison.com/wildfire-safety](https://www.edison.com/wildfire-safety)
County Year-end Progress: on.sce.com/wildfireprogressreport
Circuit Upgrades: [sce.com/pspsenhancements](https://www.sce.com/pspsenhancements)

SCE Customer Support: 1-800-655-4555

STAY INFORMED



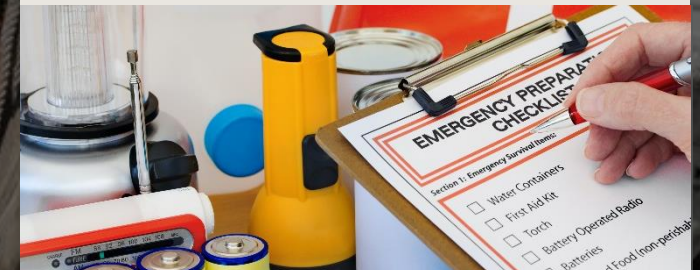
- Visit our website
- Attend a community meeting
- Learn about wildfire mitigation progress in your area

SIGN UP & UPDATE CONTACT



- Outage alerts
- SCE's Medical Baseline program
- SCE programs and rebates

BE PREPARED

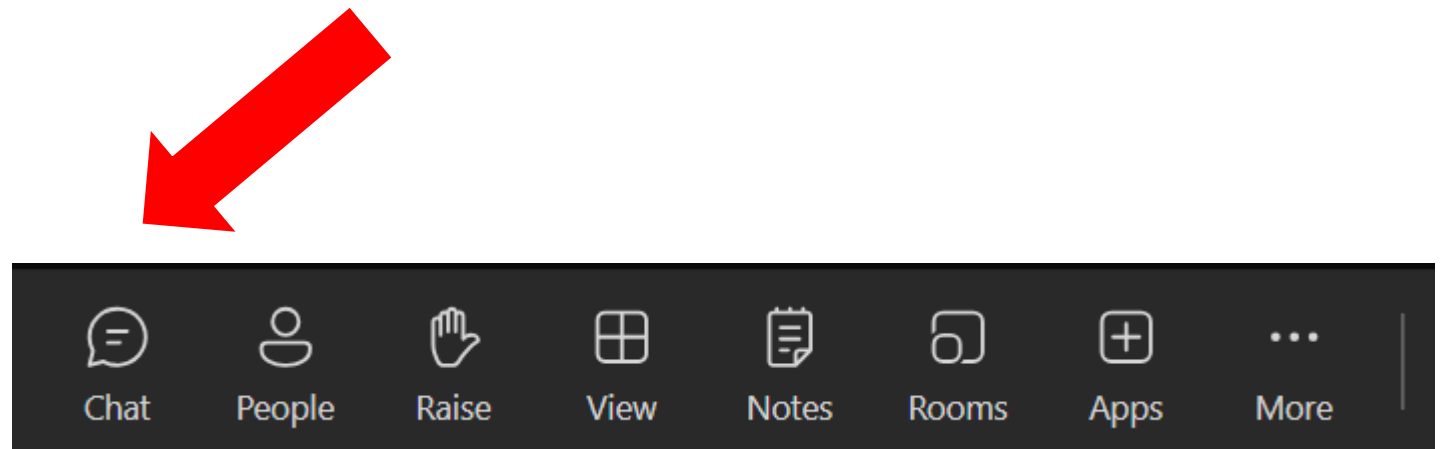


- Be prepared with a safety preparedness plan, some basic supplies and advance planning
- Power outage tips

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THANK YOU

