

# SCE DR Alerts APP

## Download, Set Up & Stay Informed with Custom Demand Response (DR) Alerts

Set up the SCE DR Alerts mobile app to receive courtesy custom alerts\* about upcoming DR events, delivered straight to your smartphone. Receive notifications when a DR event is scheduled, when it starts, when it ends or all three; and then customize by DR program, area, and alert preferences.

### Supported DR Programs:

#### Residential

- Summer Discount Plan (SDP)
- Critical Peak Pricing (CPP)
- Smart Energy Program (SEP)

#### Commercial

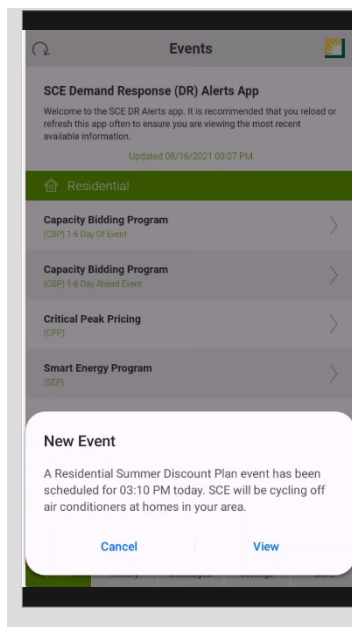
- Agricultural Pumping Interruptible (API)
- Capacity Bidding Program (CBP)
- Critical Peak Pricing (CPP)
- Summer Discount Plan (SDP)
- Base Interruptible Program (BIP)
- Real Time Pricing (RTP)
- Emergency Load Reduction Program (ELRP)

### Download for Free

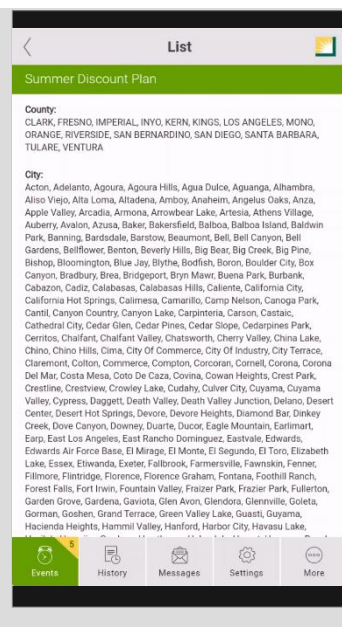
The SCE DR Alerts app is available for free download at the App Store or Google Play Store for your Apple (iOS 9.3.5 or later) or Android (6.0.1 or later) mobile device. It is not supported on Blackberry devices.



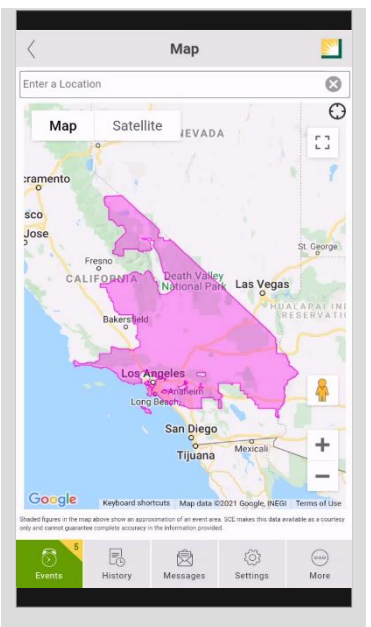
#### Receive Alerts



#### View Program



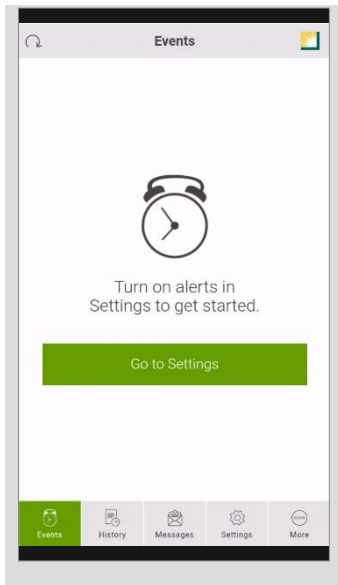
#### View by Map



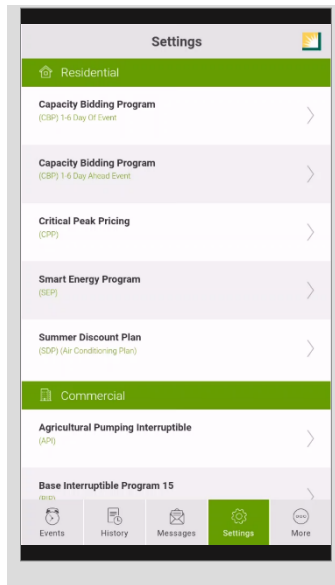
\* Please note that setting alerts does not enroll you in a DR program. Notifications are a courtesy service. Customers enrolled in DR programs are still responsible for event participation even if the notification is not received.

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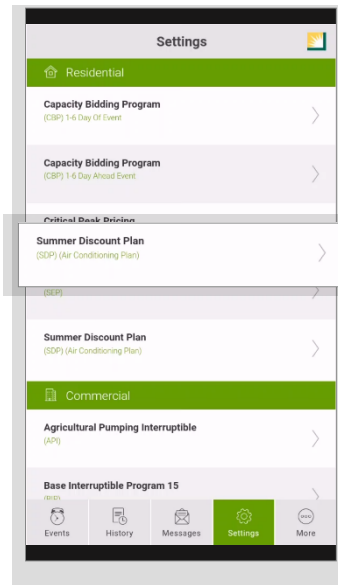
## Step-by-Step Configuration Guide



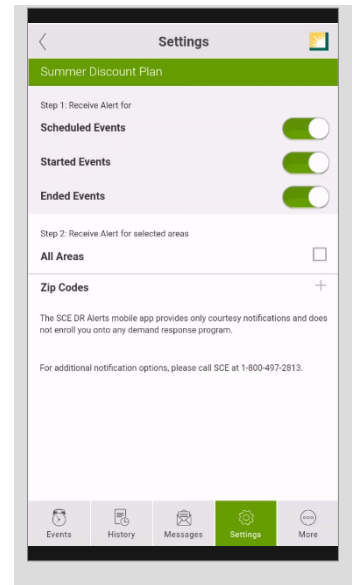
1. Open the app and tap “Settings”



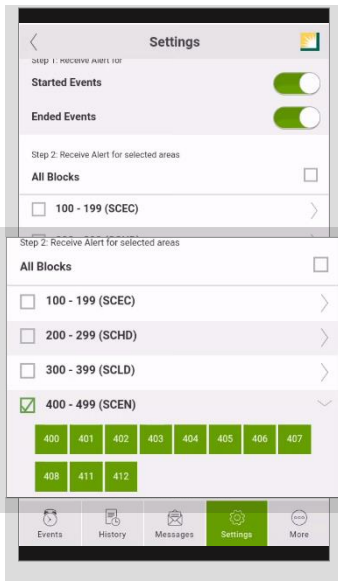
2. Scroll to choose “Residential” or “Commercial”



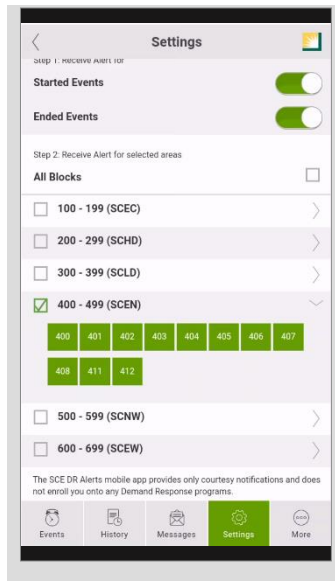
3. Tap a DR Program



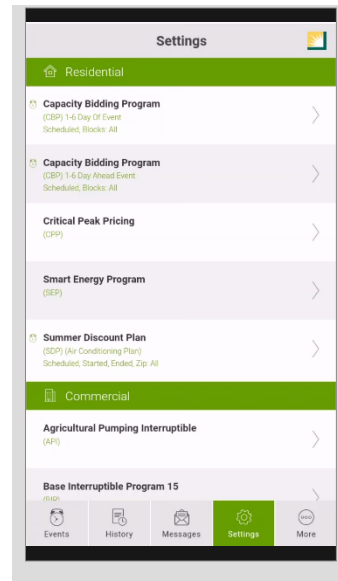
4. Tap to turn Notifications on or off, select desired program and notification for zip code.



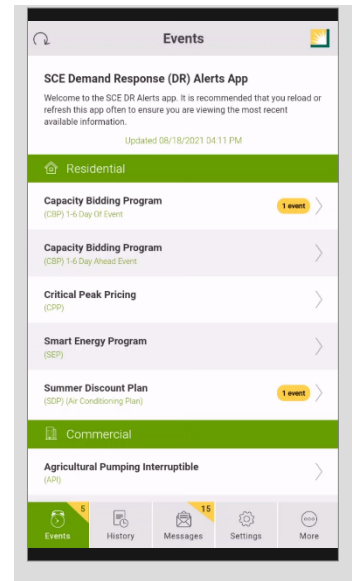
5. Or select notification for block



6. Changes will auto save once selected. Tap to select the Back button.



7. The alarm clock next to the program means that you have enrolled to receive an alert.



8. Click on the Events sub menu. The programs that you enrolled to receive an alert will be displayed.

### Need Support?

Business customers call your SCE account manager. Residential customers, call 1-866-604-4500 and select 4 then 2 for app assistance.

### Want More Mobile? Get My SCE App

For the app-inclined, try the My SCE App, which lets you view and manage your energy use and pay your bill online.